

Lifting children from crisis to hope

PARENT SUPPORT PROGRAM SERVICE INTAKE

Name:	Date:
Date of Birth	Ethnicity/ Race
Primary Language	Telephone Number
Current Address	
Marital Status [] married [] single [] divorces SSN	ced [] separated [] widowed
	Telephone Number
Child(ren)	
Name DOB Sex	Current Residence of children Shelter Relative Foster Care
	■ Biological Home ■Other
**************************************	<u> </u>
	<u> </u>
information is to be used to determine which	ease information on this form to ChildHaven, Inc. this ch services are required. I understand that I may cancel this <u>VRITTEN</u> request to ChildHaven, except where a ce on my prior authorization.
	to release information to a ChildHaven Staff member.
	Office use only Date: Time:

Identi	fying Data		
Name			
DOB		Gender: Male / Female	
	al Address:		
Mailir	g Address:		
Home	Phone: Cell P	Phone Work Phone	
Race:			— Tribal
Affilia	tion		
Prima	y Language	Secondary Language	
	you attended any other parenting clas		 -
If so,	give details and year attended		
What	s your form of transportation:		
Is this	a reliable form of transportation ()	YES () NO	
Work	Information		
{ } En	nployed F/T { } Employed P/T	{ } Not currently working	
{ } Sti	ident { } on disability	{ } Other	- 2
* *			
	of company		
Title_	4 1 1 0 1 1 1		
Curre	nt Job Schedule		
If Chil	d(van) is not in the home please fill a	out contact information for quardian/ consciver	
II CIIII	d(ren) is not in the nome please in o	out contact information for guardian/ caregiver.	
	Palotiva Noma		
	Relative Name	{ } Maternal { } Paternal	
	Relationship		
	Address	State	
	eny	State	
П	Factor Parents		
الما	Foster Parents		
	Address	State	
	City	State	
	Shelter		
Ш	ShelterAddress		
	Address	State	

Reason Child(ren) was taken out of the home Circle ALL that apply:

Neglect	Suspected Physical	Suspected Sexual	Court Ordered
	Abuse	Abuse	
Abandonment /	Drug Related	Alcohol Related	Domestic Violence
Run-Away			
Mental Health Issues	Currently under investigation	Child- alcohol or drugs	OTHER:

Other Agencies Involved	
Please write in name and contact nu	mber
JPO	Phone
Social Worker	Phone
CYFD investigations	Phone
CASA	Phone
Tribal Services	Phone
CCSS	Phone
Childhaven Family Advocate	<u></u>
Other	

knowledge.	
Print Name	
Signature	 Date

By Signing below you agree that you have advised Childhaven of all questions to the best of your

FOR OFFICE USE ONL		
[] GROUP CLASSES	[] ONE-ON-ONE CLASSES	[] NEEDS TRANSLATION SERVICES
NOTES:		



- Food Allergy Notice -

Please be advised that the dinner provided for Childhaven's Parent Education Program is not prepared on site and may contain any of the following ingredients:

- Milk / dairy products
- Eggs
- Wheat
- Soybean

- Peanuts
- Fish
- Shellfish
- Other allergens

Clients and family members who choose to participate in the free dinner, that have known food allergies or sensitivity to certain ingredients should exercise food judgment when consuming. Childhaven will not be held responsible. If you would like to bring your own food from home, you may do so, we only ask that you clean up after yourself.

I have read and understand that I am responsible for me and my family's food allergies and have the option to bring my own food if I feel it necessary. I understand that Childhaven will not be held responsible and I will use food judgment when participating in the Parent Education Program's free dinner.

		$\overline{}$
Client Signature	Date	
Staff Signature	Date	



PARENT SUPPORT SERVICES

Client (parent) Name:	DOB:	
	strengths and challenges of clients and their fan	
provides ongoing support, training, coord	lination of resources, involving families and the	community.
Parent Support Services includes: ➤ Meeting with the client face-to- ➤ Coordination of services with re-	-face during weekly group sessions or one-on-or eferring agency	ne sessions.
 Doing your best to follow this p Keeping appointments of sched Participating in post enrollment Contacting Parent Support Work 	orker know how to reach you orker what your needs are Support Worker in setting goals and developing plan and schedule luled classes t surveys eker in the event of a contagious illness/condition	-
 Refraining from smoking, inclu If participating in in-home servi Refraining from alcohol or su Childhaven Inc. 		the Parent Support Worker at
participation, reasons for termination, cl I understand my part and wish to be en	, family and client responsibilities, times and localient and family rights, and confidentiality processorically in the Childhaven Inc. Family Support and to follow the plan we will develop together	dures have been fully explained. Services. I am willing to work
Signature of Client	Date	
I understand my responsibilities to this to obtain the family goals as outlined in	client/family and will work closely with them to their Service Plan.	o help them receive the services
Signature of Parent Support Worker	Date	
Revision Date: 07/01/2016 Client Name:	DOB: Date of	Admission:



TRANSPORTATION AGREEMENT

Childhaven's Parent Education Program strives to meet the needs of all parents and caregivers by providing transportation to and from weekly classes when other forms of transportation is not available. In order for Childhaven to better meet your needs we ask that you:

- Call the Friday Before the class before 3:00 PM and schedule a pick up time with designated Childhaven staff member.
- Let the staff know exact number of passengers.
- Provide home address and physical directions if needed.
- Contain all pets away from Childhaven staff in order to maintain safety.
- Be ready at scheduled times for pick up.
- Always wear a seatbelt and assure that your child(ren) are securely fastened at all times.
- Provide your own infant car seat or toddler booster seat
- Clean up after yourself when exiting the vehicle.
- Refrain from smoking (tobacco/ E-Cigs) and chewing Tobacco
- Refrain from Consuming Alcohol
- No food or drinks in the vehicle
- Children may not travel without a parent or guardian.
- If you need to cancel transportation please call Childhaven at least <u>24 hours</u> before your scheduled pick up time.

The Childhaven Parent Education Program. I consent to have Childhaven staff come to my reside and transport me and my approved passengers to and from the Parenting Education Classes.				
Client's Name	Data			
Client's Name	Date			

I have read and understand the Transportation Agreement and agree to follow the terms set forth by

Transportation is a <u>first come first serve basis</u> and seats are limited. Please assure that you make transportation arrangements Friday's before 3:00 PM.

Transportation to/from Parent Education Program (505) 325-5358 Ext 130

Must call and Reserve a ride by Fridays before 3:00PM For the upcoming Tuesday class.

To cancel, please call 24 hours in advance.

Transportation to/from Parent Education Program (505) 325-5358 Ext 130

Must call and Reserve a ride by Fridays before 3:00PM For the upcoming Tuesday class. To cancel, please call 24 hours in advance.

Transportation to/from Parent Education Program (505) 325-5358 Ext 130

Must call and Reserve a ride by Fridays before 3:00PM For the upcoming Tuesday class. To cancel, please call 24 hours in advance.

Transportation to/from Parent Education Program (505) 325-5358 Ext 130

Must call and Reserve a ride by Fridays before 3:00PM For the upcoming Tuesday class. To cancel, please call 24 hours in advance.



807 West Apache St. Farmington, NM 87401 PH: 505-325-5358

FAX: 505-327-1482

Client Grievance Procedures

Client (parent) Name:

Policy:			
The purpose of the Grievance Procedure is to provide our clic complaints or concerns they may have with Childhaven staff	-		
Procedure:			
If a client disagrees with a staff, volunteer or contractor deci an initial attempt to resolve any disputes between the two pa	i i i i i i i i i i i i i i i i i i i		
If the client does not feel the matter was resolved, the clien 807 W. Apache St., Farmington, 87401. All written griappropriate Program Supervisor. Within 72 hours of receipt, discuss the matter. The Program Supervisor's decision will file and sent to the client, no later than 10 working days.	evances will be placed in the mailbox of the the Program Supervisor will contact the client to		
If the Program Supervisor does not satisfy the client's needs, the written grievance will be forwarded to the Chief Executive Officer. The Chief Executive Officer will investigate the complaint and contact the client within 10 working days. The Chief Executive Officer's decision will be in writing, with copies placed in the client's file and sent to the client, no later than 10 working days. The decision of the Chief Executive Officer will be final.			
I have read and understand the Client Grievance Procedures.			
Signature Date			
Witness Signature Date			
Client Name: DOB:	Date of Admission:		



CHILDHAVEN, INC. POLICY AND PROCEDURE APPOINTMENT CANCELLATION AND NO SHOW

The goal of our Parent Support Services program at Childhaven, Inc is to provide support to you and your family which helps you reach your goals. As part of our commitment to you, we strive to fulfill your appointment needs. We ask that you make a commitment by being on-time and present as well as participating during scheduled appointment times. In order to continue to meet your needs, we found that it has become necessary to implement a cancellation/"no-show" policy when clients fail to keep their scheduled appointment.

- ** Once a client has three (3) cancellations in a row, the inactive client procedure will be started, leading to client's file being closed.
- ** Once a client has two (2) no show appointments, the inactive client procedure will be started, leading to client's file being closed.
- ** Failure to keep in contact with your parent support worker will result in your file being closed.

In order to avoid this result:

- If you must miss an appointment, please contact the Parent Support Worker (PSW) at least 24 hours in advance
 - o Appointments that are not canceled at least 24 hours in advance are considered "NO SHOWS"
 - o For one-on-one session, if located outside Farmington area, PSW will call to confirm appointment, if PSW does not receive call <u>one hour</u> before appointment time or if no response is made, the meeting will be cancelled.
- Exceptions to this policy are emergencies and/or unavoidable circumstances as determined by Childhaven. Inactive Client Procedure:
 - PSW will call and talk about situation and cancellation policy(1st attempt)
 - If left messages on 1st call and no response within the week a second call will be made. (2nd attempt)
 - PSW will go by home, if no one there, FSW will leave a note. (3rd attempt)
 - If no response after 1 week, a letter will be mailed out. <u>a copy will be sent to CYFD PS and/or JPO or other</u> referring agency
 - If no response from No Contact Letter, file will be closed.

•	, have read the above policy and	l agree to attend my scheduled
appointment at Childhaven for	Parent Support Program	I understand that having
1.1	se discontinuation of services, and other invo	olved agencies will be notified.
Tree in the second seco		
The same of the sa		
	Date	
egal Guardian Signature		=

Childhaven's door is always open and individuals will be welcomed back to Childhaven upon return

Form	Revision:	3-	16-	1	1

Client Name:

DOB:

Date of Admission: